

MASTERVITAMINS™

30-Day Satisfaction Guarantee

Your satisfaction is our primary concern. If you are not completely satisfied with your product, you may request a refund of your payment (less any applicable shipping fees and excluding gift cards) or a replacement within 30 days of receipt. To receive your refund or replacement, please call us at 1-833-2IMMUNE (1-833-246-6863) or email us at info@mastervitamins.com. For faster service, please have your order confirmation number or receipt. **If you return with your receipt or if no receipt and the purchase can be verified in our system you will receive the return in the original form of payment.**

Please allow 14 business days for your refund to process. If you have requested a replacement. Due to item availability, some replacements may be delayed or changed to a refund.

For returns via mail, you must carefully package the product and you are responsible for the cost of return shipping. Please ship your return to:

MasterVitamins
ATTN: Returns Department
5900 East Virginia Beach Blvd. #12861
Norfolk, VA 23502

Domestic Shipping Policy

(We regret the inconvenience, but International Shipping is not available at this time)

Free shipping to address within the continental United States. Tracking capability is available at no additional charge.

Orders will be shipped via USPS within 48 hours of placement* pending verification of billing information and should arrive within 3–7 business days.

*Excludes all orders placed on major US holidays (Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day and New Year's Day).